GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

MGNREGS- PR & RD Department - Appointment of Smt. Lalitha Challa as "Ombudsperson" to Guntur District under MGNREGS – Orders – Issued.

PANCHAYAT RAJ & RURAL DEVELOPMENT (RD.II) DEPARTMENT

G.O.RT.No. 820 Dated: 22-10-2025

Read the following:

1. Lr.No.M-11015/112022-RE-III (380157) of MoRD, GoI, dated:20th March, 2023.
2. From the Commissioner, PR & RD in e-file No.2994671, dt.09.10.2025.

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ORDER:

The Ministry of Rural Development (MoRD), Government of India vide Para No.2.1.1 of Revised guidelines on Ombudsperson and Appellate Authority, has stipulated that, "the State Government will appoint one person as the Ombudsperson in each District of the State/U.T., on the recommendation of the Selection Committee" for redressal of grievances and disposal of complaints relating to implementation of the Mahatma Gandhi NREG Act/Scheme.

2. In order to fill the existing vacancies of Ombudspersons in various Districts, the Selection Committee constituted for has conducted interviews and recommended the candidates as per the guidelines issued by the Ministry of Rural Development, Government of India.

3. After careful examination of proposals submitted by the Selection Committee, Government hereby appoint the following individual as 'Ombudsperson' under Mahatma Gandhi NREGS and allotted to the District mentioned below.

Name of the individual	District allotted
Smt. Lalitha Challa	**Guntur**

4. The *Powers and Responsibilities* of Ombudspersons shall be as prescribed in the revised guidelines by MoRD, GoI vide File.No.M-11015/112022-RE-III (380157), dated: 20th March, 2023, which inter alia include:

(i) **Receiving Complaints:** Receive complaints from Mahatma Gandhi NREGS workers and others on any matters specified under clause 9 of the guidelines.

[p.t.o]

(iii) **Awards [Clause 8.1(vii)]:** Report his/her awards to the District Programme Coordinator (DPC) of the concerned District and the Principal Secretary, State Nodal Department.

(iv) **Quarterly Report [Clause 8.2.3]:** Submit quarterly reports to the Chief Secretary and Principal Secretary, State Nodal Department recommending appropriate action against erring officials for their failure to redress grievances.

(v) **Annual Report [Clause 8.2.4]:** Furnish an annual report compiling a list of "awards", including a general review of Ombudsperson's office activities during the preceding financial year, to the Chief Secretary and the Principal Secretary, State Nodal Department, along with recommendations to improve implementation of Mahatma Gandhi NREGS.

(vi) **Remuneration [Clause 4.1]:** Receive remuneration in the form of a fee of Rs. 2,250/- per sitting, subject to a maximum of Rs.45,000/- per month.

(vii) **Tenure [Clause 2.2.9]:** Hold office for a period of Two (2) years from the date of issue of this order.

5. The Commissioner, PR & RD shall take further necessary action in the matter, duly adhering to the guidelines issued by Ministry of Rural Development, Government of India from time to time.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

SHASHI BHUSHAN KUMAR
PRINCIPAL SECRETARY TO GOVERNMENT

To
The Commissioner, PR & RD, A.P., Tadepalli, Guntur District.
The individual through the Commissioner, PR &RD, A.P.
The District Collector and District Programme Coordinator, MGNREGS Guntur District.
The Chief Vigilance Officer, MGNREGS, O/o. Commissioner, PR & RD.
Copy submitted to the Secretary, Ministry of Rural Development, GoI, New Delhi.
Copy to
The PS to Secretary to Hon'ble Chief Minister.
The OSD to Chief Secretary to Government.
The OSD to Hon'ble Deputy Chief Minister (PR & RD, RWS&S, EFS & T)
The PS to Principal Secretary to Government (PR & RD).
e-File Computer No.3001139.

//FORWARDED :: BY ORDER//

SECTION OFFICER